

Diminishing the Cost of Conflict A Three Day (21 Hour) Workplace Mediation Training

Training Agenda Overview:

Day One

Conflict Theory & the Role of the Mediator

Day Two

The Core Activities of the Mediator

Day Three

Skill Development & Mediation in the
Workplace

Cost: \$350 / participants

CDRC Provides: One CDRC Trainer
Presentation & Training Materials

Host Organization Provides: Snacks & Lunch
Projection System
Meeting Location

*For more information or to speak with CDRC training
staff, contact **Jeff Shepardson** @ 607-273-9347 /
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