

# **“Conflict Managers” & “Peer Mediators” Mediation Skill Training Programs**

## **Who?**

Youth ages 9 – 18. Provided to groups of 10 – 15 in number.

## **What?**

A Complete 15 Hour conflict theory and mediation skill training. Participants learn the conflict theory of transformative mediation and the skills and practices of the mediator.

## **Where?**

Our facilitators will come to you. Training location needs to adequately accommodate estimated numbers.

## **When?**

CDRC can accommodate your scheduling needs. Training segments should be scheduled closely together to best support learning process.

## **Skills Presented Include:**

- Understanding the Nature of Conflict
- Learning how to support the empowerment & recognition shifts of mediation parties
- The Skills of the Mediator, including reflective listening, conversation summaries and the crafting of agreements

\*\*\* All workshops and trainings can be tailored to your group's needs and budget. To learn more, contact CDRC, the region's leading resource in Conflict Management Trainings and Workshops, at: [Shepardson@cdrc.org](mailto:Shepardson@cdrc.org) or call 607-273-9347