

From Conflict to Conversation A One Day (7 Hour) Introduction to Workplace Mediation

The Day's Agenda:

Morning Session (8:30am – 12:00pm)

Calculating the Cost of Conflict in the Workplace

Understanding the Theory & Dynamics of Conflict in the Workplace

Afternoon Session (1:00 – 4:30pm)

The Core Activities of the Mediator

Mediation Demonstration

Using Mediation in the Workplace

Cost: \$1050 for up to 25 participants

CDRC Provides: One CDRC Trainer
Presentation & Training Materials

Host Organization Provides: Snacks & Lunch
Projection System
Adequate Meeting Location

*For more information or to speak with CDRC training staff, contact **Jeff Shepardson** @ 607-273-9347 / shepardson@cdrc.org*